TEMPUR + SEALY

Dan-Foam ApS &

GER Innflutningur ehf. Att. Egill Reynisson Bíldshöfði 20 110 Reykjavik Iceland

Aarup, 3rd October 2017

Dear Egill,

Referring to the complaint by your customer in Iceland, it is always disappointing and concerning to hear from people who are unhappy with their experience of TEMPUR products.

From our perspective, it's rare as we also read, see and hear from a far greater number of customers who are passionate about their TEMPUR Mattresses and Pillows and love them. All of our retail products and their components conform rigidly to all international safety and health guidelines and government requirements.

Concerning the flame retardant question, we can confirm that the products for Iceland do not contain any flame retardants in either foam or in textiles.

The satisfaction of our owners, and their health and safety are of the utmost importance to us, and we will carefully evaluate any claims made against Tempur products.

Best Regards

LENE BLANKE

Director International Operations Support

Dan-Foam ApS

(+45) 63 43 43 88 **OFFICE** (+45) 25 56 15 65 **MOBILE**

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Holmelund 43 5560 Aarup, Danmark www.tempursealy.com